

Docket No.: 50353-581



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02-25-04  
PATENT CW

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of : Customer Number: 20277  
Masato HOSHI : Confirmation Number: 9001  
Serial No.: 10/069,063 : Group Art Unit: 2161  
Filed: February 21, 2002 : Examiner:  
For: CUSTOMER INFORMATION CONTROL SYSTEM AND METHOD

**INFORMATION DISCLOSURE STATEMENT**

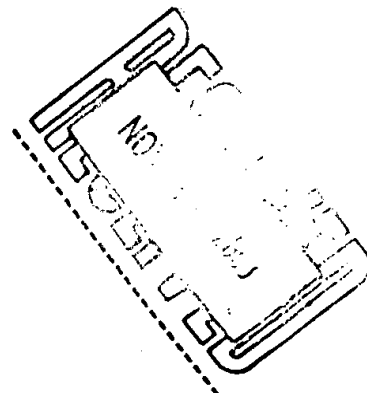
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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450


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Dear Sir:

In accordance with the provisions of 37 C.F.R. 1.56, 1.97 and 1.98, the attention of the Patent and Trademark Office is hereby directed to the document listed on the attached form PTO-1449. It is respectfully requested that the document be expressly considered during the prosecution of this application, and that the document be made of record therein and appear among the "References Cited" on any patent to issue therefrom.

This Information Disclosure Statement is being filed within three months of the U.S. filing date OR before the mailing date of a first Office Action on the merits. No certification or fee is required.

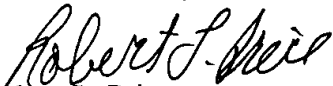


  
10/069,063

Please charge any shortage in fees due in connection with the filing of this paper, including extension of time fees, to Deposit Account 500417 and please credit any excess fees to such deposit account.

Respectfully submitted,

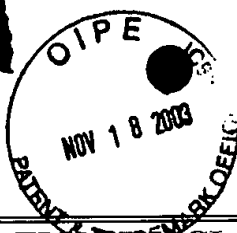
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**Date: November 18, 2003**



SHEET 1 OF 1

INFORMATION DISCLOSURE  
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(PTO-1449)

ATTY. DOCKET NO.  
50353-581SERIAL NO.  
10/069,063APPLICANT  
Masato HOSHIFILING DATE  
February 21, 2002GROUP  
2161

## U.S. PATENT DOCUMENTS

EXAMINER'S INITIALS	CITE NO.	Document Number Number-Kind Code <sup>2</sup> (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		US			
		US			
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## FOREIGN PATENT DOCUMENTS

EXAMINER'S INITIALS	CITE NO.	Foreign Patent Document Country Codes - Number - Kind Codes (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines Where Relevant Figures Appear	Translation	
						Yes	No
	?	JP 10-289267	10/27/1998	SONY CORP.		JAPAN (w/English Abstract)	

## OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

EXAMINER'S INITIALS	CITE NO.	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.

EXAMINER

DATE CONSIDERED

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Include copy of this form with next communication to applicant.

1 Applicant's unique citation designation number (optional). 2 Applicant is to place a check mark here if English language Translation is attached.